



October 2020

## POSSIBLE LOCATOR ISSUE - 'D' CELL BATTERY INSTALLATION

Customer calls about problems with a Pro700, Pro800D or Pro900 locator can sometimes be traced to the position of the 'D' cells in the main carry case. The battery bracket is tight and designed to keep the heavy 'D' cells firmly in place. We always recommend that users roll the batteries while they are in the carrier to be sure that the tight bracket isn't keeping the batteries from making good contact. Symptoms of shifted batteries can include "battery test fails", "intermittent transmit", and "transmitter won't come on".



To be sure the batteries are making good contact in the holder press on them firmly and roll them in place. You can also push battery pairs from the 'spring' end to be sure the metal '+' cap is touching the compartment contacts.

All new units go out with a card in the battery compartment advising users to check this when installing batteries for the first time.

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