



SprinklerWarehouse

Product Return Form

RMA Number

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Customer Information

Please fill out all fields and print legibly.

Full Name

Address

City

State

Zip

Phone Number

Email

Product

QTY

Product	QTY

Action Requested

Select One Option

Replacement In-Store Credit Refund

Reason for Return

Select One Option

- Ordered Wrong Item
- Didn't Need It
- Warranty Item
- Wrong Item Sent (within 14 days)
- Damaged Item (within 14 days)
- Defective Item (within 14 days)

Ship To:

**2737 W Grand Pkwy N. Ste. C
Katy, Texas 77449**

Our Return Process

Customers returning products to Sprinkler Warehouse for any reason must request authorization for return to receive an RMA confirmation. Your RMA number will be the order number on your invoice.

Instructions for Returned Packages

Please write the RMA number on the shipping box and on this form. **DO NOT** write the number on the packing tape, deface the manufacturer's original packaging or box.

Returns 30 Days or Less

Return any new, unused product in its original manufacturer's packaging within 30 days of delivery and receive a full money back reimbursement, minus shipping cost and a 20% restocking fee.

Returns 60 Days or Less

Return any new, unused product in its original manufacturer's packaging within 60 days of delivery and receive store credit, minus shipping cost and a 20% restocking fee.

Damaged, Defective, or Incorrect Products

Free return shipping and full money-back guarantee on any damaged, defective, or incorrect product (if we shipped you the wrong item) when reported within 14 days of delivery.

Warranty Issues

We will help you work with the manufacturers to replace or repair items that become faulty under the manufacturer's warranty. Customers returning products to Sprinkler Warehouse for any reason must request authorization for return to receive an RMA confirmation.